



# Doctibike and you

Our recommendations for battery transport

## Make sure your shipments are secure

To ensure that the battery is not damaged during transport, we recommend :



- Choose a sturdy box/package per battery and of an appropriate size (not too big, not too small) afin your products are immobilised and not damaged during transport,
- Protect the products you are sending inside the parcel by surrounding them with bubble wrap, polystyrene flocons, air cushions, afin to help immobilise the products,
- Separate the products one by one and seal the package with adhesive tape.
- Tape the key to the battery (do not insert it into the lock to prevent it from twisting during transport),
- If the battery is found to be leaking lithium, to have caught fire or to have been dropped violently, it cannot be transported.
- The battery must not be sent with the case open.



### SECURITY

Batteries are sensitive products that need to be handled with care and safety. We can provide you with suitable boxes for shipping them.

### WELL-BEING

For the well-being of our drivers and teams, the battery must be able to withstand journeys in all conditions.

### RESPONSIBILITY

If you fail to comply with our safety and well-being recommendations, Doctibike cannot be held responsible and you may be billed for repair costs.